



Service Guide

Gasthof Adler
Schwedenstr. 17
88682 Salem
Germany

www.adler-beuren.de

+49 (0) 7554 323

The guide is also available online and in German on our website.



Content	page
A	4
Alarm	4
B	4
Beverages	4
Bike rental	4
Breakfast	4
C	4
Check-in Check-out	4
Check-out	4
Colleagues	4
Cots	5
Credit cards	5
D	5
Door key	5
Duvet/Blanket	5
E	5
Events	5
F	5
Festivities	5
G	6
Games	6
H	6
Hygiene products	6
I	6
International adapter	6
Iron and ironing board	6
J	6
K	6
L	6
Laundry	6
Linen change	6
Luggage service	6
M	7
Money and valuables	7
N	7
	1

Nonsmoking room	7
O	7
P	7
Parking	7
Pillow	7
Pets	7
Pharmacy	7
Phone	7
Physician	8
Print/Copy/Scan	8
Post	8
Q	8
Quality	8
Questionnaire - your opinion is important to us	8
R	8
Restaurant	8
S	9
Safe	9
Satisfaction	9
Sewing	9
Shoeshine machine	9
Shoe service	9
Shopping	9
Shuttle service	9
Smoke detector	10
T	10
Taxi	10
Tourist card	10
Tourist Information	10
Tourist tax	10
TV	11
U	11
V	11
W	11
WIFI/internet	11
X	11

Y

11


Z

11

A

Alarm

You can be woken up via the TV set. Please enter the wake-up time

under  Our reception will also be happy to take your wake-up call request, simply call 11 from your room phone.

B

Beverages

We charge €1.00 for a bottle of mineral water in your room. We ask you to inform us about the consumption of the water on your departure.

Bike rental

Do you want to go on a bike ride? Fahrrad Reinwald in Weildorf is at your disposal on + 49 (0) 7553 7574.

Breakfast

A rich breakfast awaits you in our breakfast room from 8:00 a.m. to 9:30 a.m. On request you can also have breakfast earlier.

C

Check-in

From 05.30 pm

Check-out

Until 11:00 am

Check-out

On the day of departure, we ask you to vacate the room by 11.00 a.m. and hand in the room key at reception. Many Thanks.

Colleagues

Our restaurant is closed all day Tuesday and Wednesday. If you want to eat nearby, try one of our colleagues. In any case, please check the opening hours of the colleagues.

Gasthof Hosbein, Heiligenberg: <https://www.gasthof-hosbein.de/restaurant>

Gasthof Bayerischer Hof: <https://bayerischerhof-heiligenberg.de/de/>

Ristorante-Pizzeria „da Pino“, Heiligenberg: <https://pizzeria-ambiente-da-pino.de>
Landgasthof Paradies, Frickingen: <https://landgasthof-paradies.de>

Cots

If you need cots for your baby/child, please let us know.

Credit cards

In addition to EC card payments, we accept VISA, EURO and MASTERCARD.

D

Door key

Please take your key with you, as we are closed on Tuesdays and Wednesdays and from Thursday to Monday from 2 p.m. to 5.30 p.m. and from 11 p.m. With your room key you can open the door to the parking lot. Please also make a note of our telephone number (+49 (0) 7554 323) so that you can also reach us from outside. For security reasons, we would like to point out that the loss of the room key must be reported immediately. In the event of loss, we have to charge around €250.00 per cylinder for a new entry door and room cylinder.

Duvet/Blanket

In the closet you will find a fleece blanket. If you would like an additional duvet free of charge, please inform our reception (number 11 on your room phone).

E

Events

In our foyer we have numerous flyers and brochures on the subject of sports and event tips with information about Salem and Lake Constance. You can get further suggestions at the reception. We would also be happy to organize celebrations and conferences for you. Please speak to our reservations department at reception.

F

Festivities

For special occasions, we will be happy to put together menu and buffet suggestions for you. We design every celebration, whether small or large, according to your wishes. Let Mr. or Mrs. Mayer advise you.

G

Games

We have a collection of games available at our reception. Please return the games completely after use so that the next guests can also enjoy them.

H

Hygiene products

Have you forgotten your comb, toothbrush, razor or other hygiene items? We have a small selection ready for you at reception.

I

International adapter

On request at our reception.

Iron and ironing board

Can be borrowed at the reception.

J

K

L

Laundry

Need help with your laundry? We are happy to wash and iron your laundry for a fee of €20.00 per machine.

Linen change

Daily change of towels? Please put the towels on the floor.

Daily linen change? Please contact us.

Luggage service

We would be happy to transport your luggage to your room or back to the car. Please speak to our reception. Of course, you can leave your luggage at the reception after you have checked out.

M

Money and valuables

For insurance reasons, we ask that you do not leave any valuables, jewelry or sums of money in your room or vehicle. We cannot be held responsible for lost valuables in your room. Please use the safe in the room or leave your valuables in the safe at the reception

N

Nonsmoking room

We ask you not to smoke in the rooms.

O

P

Parking

The parking lot is next to our house and is free of charge.

Pillow

Would you like extra pillows? Please let our housekeeper know. You can also raise the headboard of your bed base.

Pets

Pets are welcome in our hotel by prior arrangement. We urgently ask you not to let the pets in the bed, on sofas or armchairs! Otherwise, we reserve the right to charge you a cleaning fee even after your departure.

Pharmacy

You can find a pharmacy in
88633 Heiligenberg Schlossplatz 3; Tel: +49 (0) 7554 250 oder
88682 Mimmehausen, Bahnhofstr. 1 Tel: +49 (0) 7553 8773

Phone

Our telephone number is +49 (0) 7554 323
Our house has a telephone system. For security reasons, it is not possible to be called directly in the room. We take your call at reception and are happy to connect you to your room. If you tell your caller your room number, we can put

through at short notice. You can make calls to the German landline network. For calls abroad and to the mobile network we will be happy to provide you with our transportable telephone. The billing is based on consumption. Please contact the reception.

Physician

If you do not feel well, please inform the reception immediately (number 11 on your room phone).

Our family doctor is Dr. Holste in 88633 Heiligenberg Tel.: +49 (0) 7554 287

In emergencies, contact the emergency control center Tel. +40 (0) 7541 19222 or 110

Print/Copy/Scan

If you want to print, copy or scan something, please contact the reception.

Post

You can leave your outgoing mail at the reception.

Q

Quality

We are classified with 3 stars according to the German inn classification and always strive to comply with the specified standards and to fulfill the wishes of our guests. If a service is not to your satisfaction, we ask that you inform reception.

Questionnaire - your opinion is important to us

Are you content? What can we do better? We kindly ask you to give us your opinion on the attached questionnaire. You can hand in the completed questionnaire at reception. Rest assured - we take your suggestions seriously. Many Thanks.

R

Restaurant

Our restaurant is open for you Thursday to Monday from 6.00 p.m. to 9.30 p.m and additionally Saturday and Sunday from 11.30 a.m. to 1.30 p.m. and. You are welcome to reserve a table in the restaurant, please dial 11 for your telephone

reservation. We have rest days on Tuesdays and Wednesdays. Visit our colleagues on these days. Colleagues in the vicinity can be found in this guide under C.

S

Safe

You will find the room safe and operating instructions in the wardrobe. We will be happy to lock your valuables in the hotel safe at reception. Please leave the safe open after your departure.

Satisfaction

How did you like your stay with us? You are welcome to leave your review on our homepage and the usual portals.

Sewing

Button off? - You will receive a sewing kit at the reception. You are also welcome to contact our housekeeper. We do small repairs immediately. We are happy to leave larger repairs in the hands of professionals.

Shoeshine machine

Please use the shoe shine machine on the 1st floor.

Shoe service

If you need a special cleaning of your shoes, contact us.

Shopping

In the "Neue Salem Mitte" you can find grocery shops, a drugstore, pharmacy and a few other small shops for your everyday needs. These are approximately 5-10 min away by car.

Shuttle service

Would you like to be taken to the train station or to a special place or point of interest in the community of Salem? The EMMA Taxi of the municipality of Salem takes you to the desired location for only €1 per person, be it the train station or Salem Castle.

<https://www.salem-baden.de/de/leben-wohnen/mobil-in-salem/emma>

Smoke detector

Our hotel rooms and hotel corridors are equipped with smoke detectors. If the smoke detectors sound an ALARM, please report this to us immediately.

T

Taxi

Enclosed you will find taxi companies from the region. If you order in advance, you are welcome to contact reception.

Salem Taxi: +49 (0) 7553 9171517

Taxi Heilsberg: +49 (0) 7553 917979

Taxizentrale Meersburg: +49 (0)7556 210

Taxi Borrs: +49 (0) 7551 937163

Tourist card

Under the following link you will find discounts in the municipality of Salem, which you can redeem with your guest card. If you haven't received your guest card yet, ask at reception.

https://www.salem-baden.de/fileadmin/Dateien/Dateien/Blt/Angebote_fuer_Gaestekarte.pdf



Tourist Information

The latest information and inspiration for the region can be found on the Bodensee-Linzgau Tourismus website.

<https://www.bodensee-linzgau.de/en/>

Tourist tax

The tourist tax is from 01.04. until 31.10. €1.00 per adult per night

TV

We have cable and new televisions. All available stations are programmed. You can get an overview of the programs on your TV set under



Radio stations can be found from channel 1801 on.

U

V

W

WIFI/internet

You can use our wifi free of charge in the entire house.

Adler-Buero-Gastzugang

Password: 13adler10



X

Y

Z